



# Employee Engagement Programme

Your employees are responsible for delivering your intended customer experience, so they need to be engaged with your mission, vision, values, promises & commitments to be able to make that happen. We work with organisations on:

- Goal Setting
- Identifying Champions
- Developing working groups/ action teams
- Appreciative Inquiry
- Message Maps
- Storytelling
- Systems Thinking - Leading change from the front line

Jericho Consulting Limited

2 – 6 Boundary Row,

London,

SW1 8HP

+44 (0) 207 099 1950

[info@jerichoconsulting.co.uk](mailto:info@jerichoconsulting.co.uk)

 [@CustExpMan](https://twitter.com/CustExpMan)

<http://jerichoconsulting.co.uk>



# JERICO